



SAVANNA

CONTACT




 Hallendale, FL

OBJECTIVE

Experienced Lead-Hostess and Bottle-Service Lead with a vivacious, enthusiastic personality is seeking a professional yacht stewardess position in the Miami Beach/Fort Lauderdale area.

ABOUT ME

I'm an outgoing extrovert with a passion for serving people. I have over 15 years experience in the hospitality and service industry with a background including, but not limited to, bottle service, hostess, hotel management and barista work. I'm a self starter, with an eye for detail. I enjoy building lifetime, professional relationships with my clients, customers, and co-workers. Excellence is important to me and something I strive to achieve, especially in the workplace.

 Non-smoker

✦✦ One small elegant tattoo

EXPERIENCE

Nashville, TN

LEAD HOSTESS / FLOOR MANAGER | 2020-2023

Managed the servers, oversaw the flow of incoming patrons, ensured exceptional customer service and a welcoming positive attitude was maintained by all subordinate hosts, managed patron reservations, organized ticket sales for holiday events and buy-outs, processed incoming online food orders and audited for accuracy to delivery drivers, coordinated with staff to command proper flow of service, checked ID's, and ensured guest satisfaction. Traveled with bar owners to serve at special competitive events held in other cities and states.

Nashville, TN

BOTTLE SERVICE LEAD | 2018-2022

Provided guests with an elevated and memorable social experience, mixed cocktails, arranged tray service, served special request drinks, communicated with bar backs, assisted in set up and breakdown of the floor every night which included, but not limited to, closing bar tabs, cleaning service stations, etc. Catered to/waited on private parties and celebrities on booked evenings/nights providing top-notch service that was highly commended.

Nashville, TN

BARISTA | 2017-2019

Took drink orders, ran the cash register, assisted in set up and break down of the shop, ensured customers were pleased with their orders, cleaned, organized, and assisted managers with daily schedules.

Nashville, TN

NANNY | 2016-2017

In-home childcare assisting the family with daycare pickup/drop off, preparation of meals, and early childhood development teaching, mentoring and guiding.