



Agnieszka

Miami, FL

Work Experience:

Stewardessa

118'1 / 35.99m

2010 / 2016

24.12.22-03.01.23 Miami

Responsibilities:

- taking care of clients safety
- serving drinks
- preparing meals
- creation of positive company image
- customer service
- room cleaning

Crew member, Stewardessa

52 Fly 7.08 - 13.08.2022

Responsibilities:

- preparing boat for a cruise
- taking care of clients safety
- serving drinks
- preparing meals

- creation of positive company image
- customer service

Member of the sailing crew, Stewardessa

Responsibilities:

- preparing boat for a cruise
- taking care of clients safety
- sailing with customers
- serving drinks, help with preparing meals
- creation of positive company image
- customer service
- providing turist information
- training new employees

05.2018-10.22

Chef / Hostess

Responsibilities: customer service, presenting menus, serving and helping customers select food/ beverages, taking and serving orders, dealing with complaints or problems with a positive attitude, issuing bills and accept payment

Member of the sailing crew, Stewardessa

Responsibilities:

- preparing boat for a cruise
- taking care of clients safety
- sailing with customers
- serving drinks, help with preparing meals
- creation of positive company image
- customer service
- providing turist information
- training new employees

Chef

Responsibilities: customer service, preparing marketing events, occasional events, creation of positive company image

Member of the sailing crew, Stewardessa

Responsibilities:

- preparing boat for a cruise
- taking care of clients safety
- sailing with customers
- serving drinks, help with preparing meals
- creation of positive company image
- customer service
- providing tourist information
- training new employees

Sales representative

Responsibilities:

- sale, cooperation with a key customer
- cooperation with business clients
- promoting the brand in the polish and foreign market
- preparing marketing events
- creation of positive company image

Showroom manager

Responsibilities:

- sale, customer service
- supporting and organisation work - create a brand and company's image •
- preparing marketing events
- opening new sales store
- cooperation with suppliers
- creation of positive company image
- registration of invoices, making payments
- coaching sales team working

Manager assistant /

october 2007 - june 2009

Responsibilities:

professional customer service, sale, coaching sales team working, prepare orders, introduction of marketing campaigns, creation of positive company image

Main Cashier /

february 2007 - september 2007

Responsibilities:

professional customer service, sale, self-handling work, training new employees, responsibility for opening and closing the day of sale, training new employees for the cashier's position

january 2006 - january 2007

Responsibilities: customer service, sale, preparing marketing events, creation of positive company image

/ Marketing Editor

june 2006 - september 2006

Responsibilities:

- press texts editing
- the organization of events, publishinghouse
- preparing reviews from performances and events
- customer service
- creation of positive company image

• Education:

Master's degree en Communication Design

2009

-2011

Bachelor's degree en Journalism and Social Communication

2006 - 2009

Skills:

Computer Skills: Excel, Microsoft Office, Microsoft Word

Languages:

polish - mother
language english -
intermediate level
spanish – intermediate
level

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### **Courses:**

Basic Safety Training  
Certificate - STCW Boat  
license: 6,5m

Others skills:

- Communication skills
- Ability to work in a group
- Ability to self-organize ones work
- Receptiveness to new tasks and the will to obtain new experience