

#### **PERSONAL DETAILS**

Nationality: Peruvian

Health: ENG1 (Exp. 12/12/2024) Languages: Spanish, English,

Serbian, Japanese

Tattoos/Non-Smoker: None Current Location: Miami Availability: Immediately

Visa: B1/B2

#### **TRAINING + CERTIFICATION**

- STCW
- ENG1
- Food & Hygiene Level 2
- Maritime Cyber Security
- Designated Security Duties
- Seaman's Book
- Crow Management & Safety
- Security Awareness Training
- Advanced training in Fire Fighting
- Marine Environmental Awareness IMO 1.38
- Advanced Training in Fire Fighting IMO 2.03
- Training Course for Instructors
  IMO 6.09

# **SARA**HOH/2<sup>nd</sup>/Freelance Stew

## **PROFILE/OBJECTIVE**

For the last 9 years I have been working in the hospitality industry. A highly experienced charter and private stewardess that has worked as a part of an interior team of up to 6. I have a background working for Cruises ships as an assistant waitress. I also come with great customer service experience after working for a Tesla branch in Serbia. I have worked in a high-end gourmet shop and in charge of protocol team at the Sheraton Hotel in Peru. All this has given me the experience and skills to dive in comfortably in a position as an entry level HK/Stewardess. I bring in excellent service skills, a committed personality and all the hard work that is necessary to work in the yachting industry. I also bring an approachable personality. I believe in teamwork, and I am also great at listening and following direction. I look forward to starting this great adventure and show you what a great addition I am to your boat.

## MARITIME EXPERIENCE

Freelance, Temp & Permanent positions

M/Y 37m PRIVATE

Freelance Solo stew - West Palm Beach | August - currently

M/Y 29m PRIVATE

Freelance Stew - Miami | June - August 2024

M/Y 45m PRIVATE

Freelance Stew - Bahamas | August 2024

M/Y 32m PRIVATE

Freelance Stew - Fort Lauderdale | May - August 2024

M/Y 30m CHARTER

Freelance Service Stew - Bahamas | 15 - 25 May 2024

M/Y 40m PRIVATE

Freelance Stew – Fort Lauderdale | 17 - 24 June 2024

M/Y 33m PRIVATE

Freelance Second Stew - Key West | 26 March - 07 April 2024

M/Y 143ft PRIVATE

Freelance Solo Stew - Boat Show | 20/21 March 2024

M/Y 36m PRIVATE

Freelance Service Stew - Miami | 07/10/11 March 2024

#### ADDITIONAL ACHIEVEMENTS

- Degree in Tourism & Hotel Management
- Professional growth of Leadership
- Graphic Designer Certificate

#### **RELATED SKILLS**

- Silver Service
- Excellent guest-oriented service
- Attention to detail
- Customer Service
- Learning and development
- Knowledge of fine dining
- Housekeeping
- To maintain a safe and secure environment
- Flower arrangment

#### **HOBBIES + INTERESTS**

- Diving
- Karaoke
- Music & Dance
- Photography
- Working out & Pilates
- Charity activities
- Play Japanese guitar
- Interior decoration

#### REFERENCE CONTACTS

#### M/Y 70ft PRIVATE

Freelance Solo Stew Miami – FLL | 01/02/03/15 March 2024

#### M/Y 36m CHARTER

Freelance 2nd Stew - Bahamas | Nov 29 - Dec 22 2023

#### M/Y 57m PRIVATE

Freelance HK Stew - FLL | Nov 06 -28 2023

## M/Y 13m CHARTER

Freelance Solo Stew - FLL | Nov 05 2023

#### M/Y 34m PRIVATE

Freelance HK Stew | Nov 03 2023

#### M/Y 34m CHARTER/PRIVATE

Freelance Service Stew - Aventural Nov 02 2023

## M/Y 36m CHARTER

Freelance HK Stew - Bahamas Oct 22/23 2023

## M/Y 40M PRIVATE

Freelance HK Stew - FLL | Oct 09/10/13 2023

#### M/Y 33m CHARTER

Freelance Service Stew - Miami | October 08/15/20/21/24 2023

## M/Y 50m CHARTER

HOH/Second Stew - Bahamas | May 2023 - August 2023

Table service (drinks and dishes), service in cabins and on the yacht, inventory management, replenishment of chilled beverages, setting up tables, HK cleaning area, laundry, and training to new interior crew.

## M/Y 49m PRIVATE/CHARTER

Relief Chief & 2nd Stewardess – FL/Bahamas | Dec 2022 – March 2023

Interior cleaning and maintenance, interior inventory, boat stowage for sea, assisting with lines and fenders on deck. Keeping all interior storage areas organized, orderly, and maintained, crew uniform purchasing, writing, and updating all interior manuals and guest-information documents.

## M/Y 35m PRIVATE

Nanny/HK Stewardess - Florida| Oct - Dec 2022

Prepare education and recreational activities for children, supervising the bathing and dressing, washing and ironing the children's clothing, planning and supervising meals and cleaning both the dining area after meals, shopping for the children's needs, helping children with homework, reinforcing appropriate discipline, light housework and responsibilities as a Housekeeping with guest, service and all areas organization.

### M/Y 60m PRIVATE

2° Service & 3° HK Stewardess – Bahamas/FL | May – October 2022

Responsibilities of food and drink service, bartending, table setting, cabin arrangement, floral decoration, stowage for sea, crew provisioning and general housekeeping for the guests and yacht crew.

# M/Y 50m PRIVATE/CHARTER

3° HK Stewardess – Mediterranean | March – May 2022

Maintaining interior housekeeping during a trip (detail cleaning) while also being held largely responsible for guest-cabin care. Laundry, ironing, and other wardrobe maintenance tasks for guests and sometimes crew (when guests are onboard). Applying excellent guest service (including silver service) and assisting in the creative planning and quality service of theme dinners. Assisting with physical product inventories, provisioning, writing and updating checklists, and all other applicable tasks within interior. Assuming full responsibility for certain onboard safety tasks (as assigned by the first mate) in an emergency

#### M/Y 63m' PRIVATE

Laundry/HK Stewardess – USA/Bahamas | March 2021 – February 2022

Experience cleaning beds and heads, laundry, ironing (with steam iron and rotary iron). Supplied guests with extra towels and toiletries when requested. Cleaned rooms to the satisfaction of all clients. Swept and vacuum floors, hallways and stairwells, vacuum cabins, main salon, dining area crew mess and quarters. Interior detailing on woods, carpet, suede, leather and steel in master cabin, VIP cabin, main salon, sun deck and galley. Responsible for ironing bedding and making beds, washing fine china, polishing silver and crystal glassware.

Assistant waitress | Feb 2017 - Nov 2019

Responsible for providing general assistance to waiters in the service of foods and beverages to passengers in restaurants and dining rooms aboard the cruise ship and also to assist guests according to their requirements on luxury restaurants on board.

- Providing excellent service to ensure satisfaction
- Taking customer orders and delivering food and beverages
- Making menu recommendations, answering questions and
- sharing additional information with restaurant patrons
- Coordinate the actions corresponding to each of the areas involved in the protocol activity of the institution
- Advise the staff in general on matters of ceremonial and protocol.
- Advice and assistance in organizing events.