



# TRINITY

I am currently seeking a stewardess position onboard a M/Y. I am motivated, hard-working, positive, service-driven individual looking for the opportunity to gain experience and responsibility onboard a yacht.



Fort Lauderdale, FL, USA



**Health-** Excellent

**Languages-** English (Fluent), ASL

2 visible tattoos on left forearm

(Will humbly cover)

## CERTIFICATIONS

STCW ( Expiration 2029)

Inertior Course / Silver Service

ENG 1 (Pending)

## WORK EXPERIENCE

July 2024 (Daywork)

### Motor Yacht

- Detail of the interior
- Dusting, vacuuming, making beds, toilet paper folding, napkin folding, polishing silver

## LAND-BASED WORK EXPERIENCE

October 2020 - August 2024

### Professional Housekeeper

- Professionally Clean and maintain Air BnB properties
- Create a welcoming environment for all guests
- Duties included deep cleaning, detailing, sweeping, mopping, vacuuming, carpet cleaning, washing all surfaces
- Washing laundry, folding sheets
- Making beds, steaming beds
- Stain removal
- Organize, stock, and order supplies

January 2023 - May 2024, March 2016 - April 2018

### Assistant Manager

- High-end fast-paced ice cream/ chocolate/ dessert shop
- Responsible for opening/closing store
- Managed 8-15 employees at a time
- Took inventory and stocked store to promote customer satisfaction
- Resolved all customer issues in a timely and professional manner
- Provide product information
- Created quality confections (chocolates, caramel apples, chocolate dipped anything/everything
- Daily cash handling
- Implemented a deep-cleaning system, which improved shop's cleanliness and hygiene standards

April 2018 - March 2020

### Supervisor

- Coordination of sensory class
- Party Planning + Execution
- Social Media Management
- Responding to customer calls/ emails
- Ensuring the facility is clean, orderly, and safe
- Entered with all guests in a friendly, professional, courteous, helpful manner

## SKILLS

- Extensive Knowledge on cleaning products
- Deep Cleaning/ Detailing
- Stain Removal
- Organization
- Allergy Awareness
- Event Planning
- Food Handling
- Cash Handling
- Childcare
- Conflict Resolution
- Effective Communication
- Leadership
- Multitasking
- Great Time Management
- Customer Service/ Hospitality
- Adaptable and Optimistic

## HOBBIES

- Cooking
- Sewing
- Arts & Crafts
- Event Planning
- Anything outdoors

## REFERENCES