

SUMMARY

Hospitality professional with over 10 years of experience, recognized for exceptional service and strong directional skills. Proven ability to thrive in team environments while effectively multitasking in high-pressure situations. A diverse background gained through global experiences enables a seamless integration into any team, driving excellence and customer satisfaction.

SKILLS

- Bilingual English/Spanish
- Attention to detail
- Problem-solving
- Teamwork, Communication
- First Aid/CPR

EXPERIENCE

Delivery Crew Member 08/2023 - 01/2025
 M/Y M/Y M/Y *Miami, St. Barths, Bahamas, Newport*

- Prepared reports related to vessel activities such as voyage logs and fuel consumption records.
- Performed daily engine checks to ensure proper operation during voyages.

Mate / Deckhand / Stew 08/2020 - 08/2024
 M/Y M/Y M/Y *Miami, Fort Myers, Bahamas, New York*

- Performed regular maintenance of the vessel's exterior, decks and superstructure.
- Operated winches, cranes and other machinery during cargo transfer operations.
- Safely and efficiently completed tasks as navigation look-out.
- Assisted in mooring operations by tying off lines and setting anchor points.
- Provided assistance to the captain during navigation operations at sea.
- Assisted in the loading and unloading of passengers and cargo from the ship or dockside facilities.

Guide 08/2010 - 12/2015
Cocunut Grove, FL

- Built detailed knowledge on locations and points of interest to thoroughly answer guest questions.
- Trained guests in maneuvering skills with boats and jet-ski, customer service, and safety protocols.

EDUCATION AND TRAINING

Master 100T: Assistance Towing, OOW, Wiper, STCW 09/2023
MPT, Fort Lauderdale, FL

Some College (No Degree): Business Administration
Miami Dade College, Miami, FL