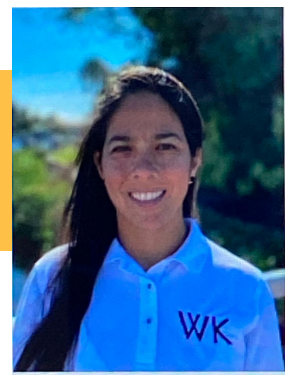


Nai [REDACTED]



[REDACTED] [REDACTED] Miami FL

SUMMARY

Hospitality professional with over 10 years of experience, recognized for exceptional service and strong directional skills. Proven ability to thrive in team environments while effectively multitasking in high-pressure situations. A diverse background gained through global experiences enables a seamless integration into any team, driving excellence and customer satisfaction.

SKILLS

- Bilingual English/Spanish
- Attention to detail
- Problem-solving
- Teamwork, Communication
- First Aid/CPR

EXPERIENCE

Delivery Crew Member 08/2023 - 01/2025
M/Y [REDACTED] M/Y [REDACTED] M/Y [REDACTED] *Miami, St. Barths, Bahamas, Newport*

- Prepared reports related to vessel activities such as voyage logs and fuel consumption records.
- Performed daily engine checks to ensure proper operation during voyages.

Mate / Deckhand / Stew 08/2020 - 08/2024
M/Y [REDACTED] M/Y [REDACTED] M/Y [REDACTED] *Miami, Fort Myers, Bahamas, New York*

- Performed regular maintenance of the vessel's exterior, decks and superstructure.
- Operated winches, cranes and other machinery during cargo transfer operations.
- Safely and efficiently completed tasks as navigation look-out.
- Assisted in mooring operations by tying off lines and setting anchor points.
- Provided assistance to the captain during navigation operations at sea.
- Assisted in the loading and unloading of passengers and cargo from the ship or dockside facilities.

Guide 08/2010 - 12/2015
[REDACTED] *Cocunut Grove, FL*

- Built detailed knowledge on locations and points of interest to thoroughly answer guest questions.
- Trained guests in maneuvering skills with boats and jet-ski, customer service, and safety protocols.

EDUCATION AND TRAINING

Master 100T: Assistance Towing, OOW, Wiper, STCW 09/2023
[REDACTED] *Fort Lauderdale, FL*

Some College (No Degree): Business Administration
[REDACTED] *College, Miami, FL*