
STEPHANIA



ENTHUSIASTIC AND SERVICE-ORIENTED PROFESSIONAL

EXPERIENCE


01/2021-CURRENT

- Maintained interior cleanliness and organization of guest areas and crew quarters to the highest standard
- Assisted with mooring and docking procedures, including handling lines and fenders
- Supported exterior maintenance tasks such as washdowns and detailing
- Delivered attentive guest service including beverage preparation, meal service, and hospitality support
- Managed laundry, cabin turnovers, and restocking of toiletries and provisions


06/2021-CURRENT

- Performed detailed cleaning and upkeep of interior guest and crew spaces to maintain a pristine onboard environment
- Assisted with docking and undocking procedures, including line handling and fender placement
- Helped with exterior care including polishing, rinsing, and general upkeep of deck areas
- Provided high-level guest support through food and drink service and general hospitality
- Handled cabin preparation, linen changes, and restocking of supplies between charters.
- Worked as part of a tight-knit crew to deliver smooth day-to-day operations and memorable guest experience.





STEWARDESS- M/Y [REDACTED] (PRIVATE VESSEL

08/2022-07/2024

SEEKING A POSITION ABOARD A PRIVATE OR CHARTER YACHT WHERE I CAN APPLY MY STRONG HOSPITALITY SKILLS, ATTENTION TO DETAIL, AND COMMITMENT TO SAFETY AND GUEST SATISFACTION. EAGER TO CONTRIBUTE TO A HIGH-FUNCTIONING CREW AND DELIVER EXCEPTIONAL EXPERIENCES WHILE CONTINUING TO GROW WITHIN THE YACHTING INDUSTRY.

- **Helped unpack all plastic off the furniture as well as dusting, using the dry and wet Swiffer to clean the floor thoroughly.**
- **Changed linens and cleaned bathrooms in guest rooms as well as all crew quarters to maintain cleanliness throughout the boat.**
- **Vacuumed carpets, took fingerprints off surfaces for an elegant, polished look. Applied all necessary cleaning supplies on every surface of the boat to ensure everything was well prepared at all times.**
- **Maintained inventory list of all items on board including food, drinks, cooking utensils and other supplies.**
- **Set up towels in unique way in all cabin bathrooms, and assisted with the loading and unloading of all supplies, equipment, food, and luggage from yacht for trips to a variety of ports.**

SKILLS

- Strong knowledge of yacht interior and exterior maintenance
- Guest service excellence and hospitality professionalism
- Silver service, table setting, and fine dining etiquette
- Housekeeping and laundry management
- Team-oriented with excellent communication skills
- Attention to detail and commitment to cleanliness

EDUCATION

BACHELORS/2020

[REDACTED] University

Bachelor of Arts: Psychology

- **Continuing education in Psychology**
- **Coursework in Psychotherapy, Social**

Psychology, and Statistics

ASSOCIATES/2018





████████ College

Associate of Arts: Psychology

- Proficient in inventory and provisioning
 - Confident swimmer and comfortable with water activities
 - Adaptable to long hours and demanding schedules
 - Multitasking in fast-paced, high-expectation environments
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