# ZIOMARA

STCW '10 | ENG 1 | SHIPS

SECURITY | INTERIOR OPERATIONS

| SILVER SERVICE | FLOWER

ARRANGING | BARTENDING |

PROFICIENCY IN SECURITY WITH

DESIGNATED | MASTER 100

TONCOURSE ON GOING |

CONCEALED WEAPON



Nationality: American
American Passport Exp 2027
Non Smoker
Clean US Driver License
Excellent Health
Location: Ft. Lauderdale, FL

# STEWARDESS/1stMate

I am a passionate and dedicated professional actively seeking a Stewardess/1st Mate position within the yachting industry. With a deep enthusiasm for maritime environments and a strong commitment to exceptional guest service, I aim to leverage my extensive hospitality experience and outgoing nature to contribute effectively to a dynamic crew.

My career is driven by ambition and a desire for continuous growth. I am currently pursuing my 100-ton Captain's license and am diligently working towards completing the required hours. This commitment reflects my dedication to advancing within the industry and enhancing my skills.

I bring a robust background in hospitality and guest services, which has equipped me with the ability to deliver outstanding service and support in a high-paced environment. My goal is to provide an exceptional experience for guests while supporting my fellow crew members with professionalism and enthusiasm.

## **Skill Sets**

Attention to Detail: Exceptional precision in ensuring all tasks is completed to a high standard.

**Table Presentations:** Expertise in setting elegant and sophisticated dining tables. **Napkin Folding:** Skilled in various napkin folding techniques to enhance table settings. **Event Planning:** Proficient in organizing and executing memorable onboard events. **Hosting:** Adept at welcoming and engaging guests, ensuring their comfort and satisfaction.

**Basic Cooking:** Capable of preparing and assisting with simple culinary tasks.

**Decorating:** Experienced in decorating interiors to create inviting and stylish environments.

Heads & Beds: Knowledgeable in managing the cleanliness and functionality of guest cabins and bathrooms.

**Laundry & Linens:** Efficient in handling and maintaining laundry and linens. **Interior Detailing:** Skilled in detailed cleaning and upkeep of interior spaces.

Turndown Service: Proficient in providing turndown services to ensure guest rooms are cozy and welcoming.

 $\label{lem:problem} \textbf{Fine Dining:} \ \ \textbf{Experienced in delivering high-quality fine dining service}.$ 

Wine Service: Competent in selecting, serving, and pairing wines with meals.

Tray Service: Skilled in delivering food and beverages with attention to presentation and service.

Coffee Service: Adept at preparing and serving coffee to guests.

Floral Care: Knowledgeable in arranging and maintaining floral displays.

Bartending: Experienced in mixing and serving a variety of beverages, including cocktails.

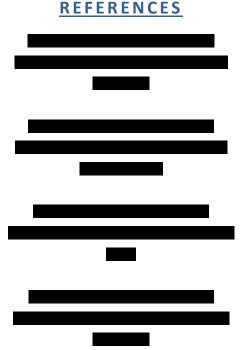
Granite & Marble Care: Proficient in the cleaning and maintenance of granite and marble surfaces.

**Lines & Fenders:** Skilled in handling lines and fenders to ensure safe docking and mooring. **Basic Tender Driving:** Basic skills in operating tenders and assisting with on-water activities.

**Stew Bible:** Familiar with industry best practices and standards for stewardesses.

#### ABOUT ZEE

I am extremely motivated, hardworking, reliable individual. My schedule is flexible and adaptable, I adapt well to new situations. I can communicate well with all age groups; excellent leadership skills, enjoy working as part of a team. Keeping fit on a regular basis, always in persuit of a healthy lifestyle, travelling and discovering new countries, Cultures, meeting people, outdoor pursuits



### 90FT FERRETTI **SOLO STEW/ SEASONAL**

February 2024- Juen 2024 | St Thomas, BVI, St Marin

**Charter Crew Member (Upcoming 16 Charters Over 3 Months)** 

- Delivered exceptional guest service, including meals and bartending, ensuring a high-quality experience.
- Maintained and detailed guest cabins to the highest standards, with meticulous attention to cleanliness.
- Managed laundry services for both guests and crew, ensuring efficiency and timeliness.
- Polished and maintained glassware, flatware, and silverware, and regularly restocked refrigerated drinks.
- Assisted with lines and fenders on deck, and securely stowed the boat for sea travel.
- Demonstrated strong service skills, teamwork, and multitasking abilities.
- Maintained high energy, flexibility, and self-motivation throughout intensive charter periods.

#### **85FT HATTERAS CREWHOUING/ VILLAGE** M/Y CHIEF STEWARDESS/HOUSE MANAGER- SEASONAL

October 2023- January 2024 | Bahamas, Chub Cay

- Organizational Expertise: Applied exceptional organizational skills to manage and structure household operations, including effective inventory labeling and systematization.
- Time Management: Created and managed staff schedules, optimizing task allocation and ensuring timely completion of duties.
- ❖ Attention to Detail: Oversaw maintenance and repairs with meticulous attention to detail, ensuring all household systems, including HVAC and security, were well-maintained.
- Logistical Coordination: Coordinated provisioning and event planning, demonstrating strong logistical and planning abilities.
- Leadership: Supervised and motivated household staff, maintaining high standards of service and fostering a collaborative environment.
- Efficiency Improvement: Implemented processes that improved workflow and operational efficiency.
- Problem-Solving: Addressed and resolved issues promptly, ensuring smooth household operations.

M/Y | 100' Ocean Alexander

#### **CHIEF STEWARDESS/FREELANCE**

October 2022 - March 2023 | Bahamas, Nassau

- Cruised the Bahamas, including Nassau and Eleuthera.
- Managed rotational interior duties: beds and heads, detailing, meal and cocktail service, provisioning, party planning, and inventory.
- Oversaw busy charters with up to 14 guests and executed 2-day turnovers with a 6-crew team.
- Set up for tender towing and performed exterior washdowns.

M/Y 95' Destiny

#### CHIEF STEWARDESS/FREELANCE

July 2021 - December 2021 | Fort Lauderdale, Miami

- Managed cruises on the Fort Lauderdale River, Miami River, and day charters.
- Provided service on private charters with 3 crew and 10-15 guests.
- Handled a demanding schedule with frequent owner trips.

M/Y | 105' Hatteras

#### SOLO STEWARDESS/FREELANCE

July 2021 - September 2021 | Bahamas, Marsh Harbor

- Cruised Nassau, Eleuthera, Grand Bahamas, Great Exuma Island, Harbor Island, and Cat Island with 4-6 guests.
- Managed frequent owner trips, high-volume parties, and three weeklong charters with a 4-crew team.

M/Y | 105' Ocean Alexander

#### Stewardess/Deckhand/Freelance

June 2021 - July 2021 | Bahamas, Nassau

- Cruised the Bahamas, including Nassau and Eleuthera.
- Managed rotational interior duties, including beds and heads, detailing, meal and cocktail service, provisioning, party planning, and inventory.
- Supported busy charters with 14 guests and executed 2-day turnovers with a 6-crew team.
- Assisted with tender towing setup and performed exterior washdowns.

M/Y 88' Princess

#### **Solo Stewardess/Freelance**

June 2020 - November 2020 | New England, Sag Harbor

- Cruised the Northeast during the summer season, visiting Martha's Vineyard, Nantucket, Boston, and New York
- Handled rotational interior duties for private charters with 3 crew and 8-15 guests.

M/Y 88' Sunseeker

#### Solo Stewardess/Deckhand/Freelance

January 2021 - Present | Miami Beach, Bahamas, Nassau

Managed all rotational interior duties, ensuring high standards in beds and heads, detailing, meal and cocktail service, provisioning, party planning, and inventory.

M/Y 88' Ferretti

#### Solo Stewardess/Freelance

December 2018 - Present | Bahamas, Miami

- Provided services for both private and charter trips to the Bahamas.
- Responsible for childcare of 4 children aged 4 months to 10 years.
- Executed rotational interior duties, ensuring seamless operations in all areas.