

# Agne Chief Stewardess

With 10 years in the hospitality industry and 5 years in yachting, proficient in HK and laundry but feeling her best in service providing the highest level of attentive yet discreet service. Independent team player, with strong attention to detail and a proactive mindset who ensures tasks are completed proficiently and on time. With broad different kinds of service, wine and cocktail knowledge, and passion for creating unique tablescapes. Confident in leading a team, delegating, and performing admin tasks.

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Miami, USA





### **WORK EXPERIENCE**

# 2nd Stewardess

MY 50m Private

08/2024 - 04/2025

Med/South Florida

Tasks

- Assisting the Chief Stew in leading and managing the interior team to ensure highest standards of service and hospitality onboard
- Easily and professionally interacting with the owners and guests, reading the room and staying ahead of their needs
- Coordinating with the galley and deck teams to provide seamless service
- Managing interior inventories, provisioning, and budgeting
- Ensuring interior cleanliness, organization, and upkeep to the highest standards
- Handling crew uniform, including monitoring and ordering stocks, searching for new alternatives, inventorising and keeping all data up to date
- Training and guiding junior stewardesses
- Organising parties and theme nights for up to 60 guest onboard

## **Service Stewardess**

MY 78m Private

05/2023 - 06/2024 Turkey / Med

Tasks

- Assisting the Chief Stewardess to lead the service department, carrying out tasks diligently, with proficiency, and in a timely manner
- Assisting guests with any requests with professionalism ensuring they receive highest level of service possible always
- Creating checklists and spreadsheets for interior maintenance considering care needs for each material and updating inventories using IDEA app
- Keep inventory of guest spirits and wines, set up bar stations, create cocktails and mocktails according to the owner's preference
- Set and execute flawless meal services using all kinds of service with sophisticated wine serving seamlessly and with confidence
- Non-repetitive, thematic and expansive table visions for each meal matching chef's menu and theme nights
- Flower and plant care, creating bouquets for guest areas to ensure visualy pleasing atmosphere throughout the boat
- Guiding and mentoring junior crew reflecting SOPs and professional standards of the yacht
- Cooking for crew in chefs absence

## **SKILLS**

Exceptional Service Skills

Excellent Admin and Management Skills

Excellent communication skills

Ability to Anticipate Owner's Needs

Composed Under Stress

Time Management and Prioritizing

Receptive to Feedback and Able to Take

Straightforward Communicator

Analytical Desicion Makino

Flexible and Delegating Leadership Style

## **SOFT SKILLS**

Emotionally Intelligent and Mature

Relieble to carry out tasks to the highes standard independently and in a team

Good work ethic and positive attitude

Constantly seeking for improvement

Ability to take direction and learn quickly

Committed to work and to promote positive crew environment

Energetic, Motivated and Self Driven

Immaculate Self Presentation and Appearance

## **EDUCATION**

BA International Hospitality Management

University College

09/2014 - 01/2018

## **WORK EXPERIENCE**

# 2nd Stewradess / Chief Stewardess Relief

Explorer 72m Charter

10/2021 - 07/2022

Polar Regions

Tasks

- Managing yacht interior department and providing superior hospitality service while overseeing housekeeping, laundry and service operations
- Spotting any issues, ensuring all the facilities in the rooms are operational and all standards maintained
- Cooperating with all the departments in order to fulfil all guests' requirements from their arrival to departure and resolve any issues as they arise in a calm and professional manner
- Anticipate quests' needs by learning their preferences and provisioning accordingly in coordination with the chef to provide exceptional dining experience, organise theme parties, creating themed table settings and decoratings vessel's interior
- Managing, motivating and training interior team in accordance to ships operating procedures
- Keeping track of inventory, ordering guest amenities and yachts supplies in coordination with port agents and ships office

# **Service Stewardess**

MY 90m Private

05/2021 - 09/2021 Genova, Italy

Tasks

- Anticipating owner's needs, preparing cocktails and drinks, flower care and arrangements, creative table decorations
- Having excellent menu knowledge and providing different kinds of dining services in a professional, attentive and seamless manner
- Maintain highest level of professionalism and discretion while escorting VVIPs to their desired destinations and attending their needs as required

## **Service Stewardess**

MY 147m Private

08/2020 - 04/2021

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- Providing highest standards of customer service while maintaining excellent presentation and work ethic
- Learning VVIP preferences and providing 6\* attentive and seamless service at all
- Rotational interior duties, such as meticulous cleaning and detailing of guest areas and inventory
- Rotational crew mess duties, buffet service, restocking and maintaining crew area so it's always organized and clean

#### Waiter

#### **Crystal Cruises**

03/2019 - 03/2020

Worldwide

- Organise and maintain service station, prepare mise-en-plus to ensure that station is ready when required
- Show excellent menu knowledge, explain menu to the guests, listen to their requests and give fine dining recommendations
- Have excellent knowledge of and adapt different styles of service
- Provide attentive and personalized service to ensure that any of the guest requests are fullfilled promptly

## **TEMPORARY POSITIONS**

Service Stewardess MY 85m Private / Charter

2nd Stewardess MY 50m Private

Stewardess MY 55m Private

## **LANGUAGES**

Native or Bilingual Proficiency

**Enalish** 

Full Professional Proficiency

Spanish

Full Professional Proficiency

## **CERTIFICATES**

**EU Passport** 

Seaman's Book

B1/B2 Visa

**STCW** 

ENG1

**PDSD** 

**PSA** 

IAMI GUEST Advanced Leadership

WSET level 2

Food and Hygiene level 2

**EU Driving Licence** 

# **INTERESTS**



🄀 Travels



⊕ Gymnastics



Water Sports







Yoga



Cold Exposures



Latin Dancing



Cooking



Degustating



Nature Lover



Healthy and Active Lifestyle